

President's Report to Annual General Meeting on 14 July 2008

Ladies and Gentlemen

It is my honour to present to you this Report on the Twin Waters Residents Association for the year ended 30 June 2008.

In brief, the 2007 / 2008 year has been a very successful one for the TWRA. We have achieved record membership, we have made progress on some of the big issues potentially affecting our Twin Waters lifestyle and we have had many successful social and sporting events. Our communications with members and the community have improved and we have maintained excellent communications and relationships with our stakeholders, especially the new Council. In short, it has been a good year.

TWRA Issues and Activities

The big issues we have addressed have included the East / West runway (where our submission was significant in getting this into the planning framework); the possible desalination plant at Marcoola (where we will make a submission against locating this adjacent to the airport); road safety and traffic management issues on Ocean Drive and Nojoor Road (where we are seeking more appropriate speed limits and signage as well as traffic calming on Nojoor Road); better and safer access to the Shopping Centre (where we have had some success with road markings and a pedestrian crossing within the Centre, but have had no success with engaging the Owners to improve direct access from Ocean Drive); the Development Application from Lend Lease for the Tennis Courts site (which we have opposed); the possible Canelands development (where we have advised both Council and Stockland of our concerns about water and traffic management, and reserved our position on the overall DA until we see the final proposal). There are many other issues we monitor and address. We have two principal criteria to guide our involvement - first, it must have an impact or potential impact on our Twin Waters lifestyle and second, we will always seek to play a constructive role in resolving the issue.

Our social activities have been important and successful during the year. The highlight was the Carols & Fireworks held in conjunction with North Shore Baptist Church, when we had circa 500 people participating in a wonderful family Christmas celebration at Novotel. We have continued the Birthday celebrations in October with a family BBQ event. There have been a number of Dine-outs which have been popular and which, inter alia, have supported the training of our future hospitality staff at the Sunshine Coast TAFE. Our sales of the Entertainment Book to members have assisted purchasers with discounts on other dine-outs on the coast. The Golf Days and the Bowls Days have provided enjoyable opportunities for combining some sport with social activities. These have been successful. Recently, we held our first Apex / TWRA activities day and we hope this will be the first of many. Social and sporting activities are an important part of our Twin Waters community lifestyle. We need more events and more participation in the future to further improve our sense of community.

The Twin Waters landscape maintenance arrangements continued to work very well. Our unique arrangements are standing the test of time and we have been able to maintain the high standard of public landscape infrastructure after the developer has left. This is a significant achievement.

Communications with our members and within the community are important. Our Newsletter has been the cornerstone and every residential property in Twin Waters receives a Newsletter each month with timely and relevant news about the community. The Newsletter is supplemented by our web site, which was upgraded and expanded during the year. The web site is a very important communication tool and we plan to continue to develop it with more information of relevance for our community. The use of broadcast e-mails has been expanded as our data base of addresses for residents is expanded. This allows very timely distribution of news. The Community Notice Board also assists with our communications with the residents. Overall, communications is a big part of our activities and we expect that its importance will continue to expand and grow.

Executive & Committee

All of these achievements cannot be accomplished without work by some community-minded people. The Executive and Committee elected last year have served the community well. For the record, the following have been office bearers during the year:

President	Geoff Billard
Vice President	Kevin Lyons
Secretary	Edward Berry
Treasurer	Terry Hamilton
Past President	Warwick Daniels
Committee Members	Ian Savage
	Royce Tandy (resigned)
	Lynda Szegedi (appointed by invitation of the Committee)
	Cookie Jones (Assistant Treasurer by invitation)

The Committee met each month to discuss matters of interest and to plan activities for the community. There was frequent informal contact to ensure that items of interest were addressed in an appropriate manner.

The activities needed for an effective association were allocated amongst the Committee as follows:

Portfolio	Director	Assistant/Deputy
Governance & Relationships	Geoff Billard	Kevin Lyons
Secretarial	Ed Berry	
Treasurer	Terry Hamilton	Cookie Jones
Social Activities	Warwick Daniels	Ian Savage
Twin Waters Infrastructure	Ian Savage	Warwick Daniels
Communications	Lynda Szegedi	Kevin Lyons
Membership	Kevin Lyons	Terry Hamilton

On your behalf, I express our thanks to all members of the Executive and Committee for their work in the interests of our community. We are all volunteers and our time and efforts are offered without reservation. I thank all of the Committee for their work and their support during the year.

Other Assistance

The work of the Committee was assisted by many others in the community who assumed responsibility for particular tasks. We acknowledge also their contributions during the year and I thank them on your behalf. Some of those who assisted, not in any order or priority, include:

TW Landscape Maintenance Reference Group	• Ian Savage	Peter Carey
Zone Co-ordinators	Mick Sweetman	
TWRA web site upgrade and maintenance	• Neil Charkow	Dennis Kyling
Christmas Carols & Fireworks	• Pat Hamilton	Ann Lawrence
	Meryl Berry	Jenny Masche
	Ruth Geitz	Betty Daniels
Meeting advertising boards and PA set-up	• Ron Clark	
Community Notice Board	• Kevin Carter	
Airport Community Forum	• David Figgins	
Entertainment Books	• Malcolm & Cynthia Smith	
BBQ's and Birthday Function	• Bob Gavin	
Golf Days	• Peter & Margaret Braithwaite	
Apex Activities Day	• Robert Dickson	

There are others who have helped as well and whose assistance we acknowledge. Our local representatives, first Tony Northey and now Debbie Blumel have helped in our relationships with the Council (which are excellent). We thank Tony Northey for his service. We are impressed by the way in which Debbie Blumel has taken on her role and we look forward to a successful partnership with her in advancing our community. Fiona Simpson has provided continuous support, including as co-compere of our Carols event, which we appreciate. We also acknowledge the work of the Plant Management Group on our landscape maintenance.

Novotel Resort and Living Choice & Twin Waters Retirement Village have both been generous with their assistance in providing facilities for our use. Also, we thank Bendigo Bank Marcoola, Beachside North Shore Realty, Maroochy RSL and Sunshine Coast Regional Council for their support for the Carols & Fireworks. Three local firms - Century 21 Twin Waters, LJ Hooker Twin Waters and Realway Property Mudjimba - have commenced paying the initial TWRA membership for new homeowners in properties they have sold at Twin Waters.

SPAR Express Twin Waters and especially David and Leona have been outstanding and unstinting in their support of the association and the community. Nothing is too much trouble for them. We really appreciate the support that they have provided in so many ways throughout the year.

We are very grateful for the support of everyone, whether a Committee member, helper for a particular activity, business providing support or a member who participates in the activities. The old adage is true: many hands make light work. Thank you to everyone.

Future Outlook

Looking ahead, there are three matters on which I would like to comment.

First, while we have record membership of 262 at 30 June 2008, I still believe we can do better. Everyone who lives at Twin Waters, whether an owner or a tenant, benefits from the activities of the TWRA. Everyone should be a member. \$10 a year is an insignificant membership fee, especially when balanced against the benefits. My objective is to significantly increase our membership again this year. I need your help to achieve this. If every member gets just one more member this year we would have membership exceeding 500. This is a worthwhile target.

Second, and related to the first, is the need for our association to connect more effectively with the younger families in our community. I realise that young families are busy and have lots of time pressures. But they are part of our community and can benefit from a greater sense of participation in our community. The recent Apex Activities day was an attempt to connect. Those who attended enjoyed the activities, including the ropes. We need to expand our links to this important segment of our community.

Finally, as our association grows the number of tasks and need for helpers also grows. We need more help. This year, we will have an expanded Executive and Committee of 10 people. I am not averse to expanding this even more. People who are willing to contribute to the community face time pressures as well. We need to organise the TWRA's activities so that the necessary work is in manageable parcels that people can comfortably achieve without feeling overwhelmed. It needs to be in "bite-size" pieces that each person can handle. I expect that we will endeavour to make more "bite-size" pieces of work this year and we will seek more help for these pieces of work. I encourage everyone to consider how they can help. Please step forward and make your willingness to help known. Helping in the community brings its own rewards and satisfaction. Besides, you can make more friends this way and have fun at the same time. What a deal!

In conclusion, I offer my sincere thanks to everyone who has helped the TWRA this year. Ours is a large and active association. It is something of which we can all be very proud. I look forward to continued growth and success in the year ahead.

Geoff Billard