

**Minutes of the General Meeting of the  
Twin Waters Residents Association Inc  
held at Novotel Resort on the 9<sup>th</sup> August 2010 at 7.30pm**

<b>Opening</b>	President Geoff opened the meeting at 7.35pm.												
<b>Attendance</b>	Quorum achieved with attendees noted in attendance book. Apologies: Cr Debbie Blumel, Fiona Simpson, Con Guard, Ian Stalker, Julie Stalker, Danielle Burns, Jeremy Burns, Tony Masche, Jenny Masche, Ken Thomson, Jan Thomson, D Clanahan and Marion Dobson												
<b>Guest Speaker</b>	<p>Peter &amp; Ann Slade from Translink provided an informative and entertaining talk on the new Go Cards (electronic tickets that stores value) and can be used on any public transport services (buses, trains, ferries) in Translink areas (ie Gympie/Cooloongatta/Hellidon). Paper tickets expire 31/12/2010.</p> <p>Four Go Cards are available</p> <table border="1" style="width: 100%;"> <tr> <td style="width: 33%;">Seniors Go Card * (Maroon Card)</td> <td style="width: 33%;">Eligible to holders of Seniors Card (blue stripe down a side)</td> <td style="width: 33%;">Never expire</td> </tr> <tr> <td>Concession Go Card * (Green Card)</td> <td>Eligible to Centrelink pension/healthcare/etc recipients</td> <td>Need to be renewed with each Centrelink renewal date by phoning 13 12 30</td> </tr> <tr> <td>Adult (Blue Card)</td> <td></td> <td></td> </tr> <tr> <td>Child – age (Orange Card)</td> <td></td> <td></td> </tr> </table> <p>* Eligible to \$10 Go Card Credit expires ....</p> <p><b>Top-up balances (limit \$250)</b></p> <ul style="list-style-type: none"> <li>- Outlets - newsagents, 7-11s/IGA, railway/bus station ticket offices/machines, some bus services (eg Sunbus but not BCC buses)</li> <li>- Provide your (i) card and (ii) cash = recharged card &amp; receipt</li> <li>- Machines can use debit/credit cards and also give change (in coins)</li> <li>- Info on top-up outlets <a href="http://www.translink.com.au">www.translink.com.au</a> or phone 13 12 30.</li> <li>- Consider registering your card (see “other” below)</li> </ul> <p><b>How to use</b></p> <ul style="list-style-type: none"> <li>- Touch card to card reader. Don’t swipe</li> <li>- Will beep and flash showing the remaining credit</li> <li>- Important to ‘touch on’ @ start of journey and ‘touch off’ @ end</li> </ul> <p>If fares are incorrectly recorded (or you can’t touch on) phone 13 12 30 or advise bus driver/transport attendants.</p> <p><b>Other:</b></p> <ul style="list-style-type: none"> <li>- Use to your benefit - peak/off peak fares &amp; single fare deals</li> <li>- If you can’t touch on <u>DON’T</u> touch off.</li> <li>- Can still use when goes into negative balances (red flash)</li> <li>- You might want to register your card on 13 12 30 (top-up over the phone, automatic top-up facility, able to cancel lost cards and transfer the balance, etc). Translink will ask for Name, DOB, Card Number and a Security Password and card will be registered.</li> </ul> <p>Peter Braithwaite moved a vote of thanks.</p>	Seniors Go Card * (Maroon Card)	Eligible to holders of Seniors Card (blue stripe down a side)	Never expire	Concession Go Card * (Green Card)	Eligible to Centrelink pension/healthcare/etc recipients	Need to be renewed with each Centrelink renewal date by phoning 13 12 30	Adult (Blue Card)			Child – age (Orange Card)		
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<b>Minutes</b>	<b>Resolved</b> that the minutes of the General Meeting of the Association held 12 <sup>th</sup> July 2010 were a correct record.
<b>Secretary's Report</b>	Correspondence: <ul style="list-style-type: none"> <li>- Email to SCRC regarding exercise equipment in park (thanking them and advising intention to make a contribution towards the project)</li> <li>- Email letter from SCRC confirming the "Lake View Park" name</li> <li>- Audited accounts from Terry Hamilton for submission to the relevant statutory departments</li> <li>- Letter from SCRC to update the Executive Committee's details for 2010/11</li> <li>- Brochure from SCRC regarding Community Grants for 2010/11</li> <li>- Email from Clayton Utz regarding Canelands DA Court Appeal</li> <li>- Letter to Clayton Utz providing TWRA assent to proposed revised Timetable for Stockland's Appeal to PEC</li> </ul> <b>Resolved</b> that the correspondence be accepted.
<b>Treasurer's Report</b>	See attached. Geoff moved a vote of thanks to Terry Hamilton.
<b>SCRC Report</b>	<ul style="list-style-type: none"> <li>- Naming of "Lake View Park"</li> <li>- Upgrade of Lake View Park (power, water, kayak launching point, etc)</li> </ul>
<b>State Representative Fiona Simpson</b>	<ul style="list-style-type: none"> <li>- No report this month</li> </ul>
<b>Special Business – Water Rates</b>	<ul style="list-style-type: none"> <li>- Geoffrey Baker has a concern about Unity Water customer service and hike in costs. Also serious concerns about meterage accuracy and response to water wastage (broken hydrants, etc) to the point he'll be monitoring his own meter (photographic evidence)</li> <li>- Noel Smith and Rob Fletcher also voiced their concerns regarding meter readings</li> <li>- Broader question about structure of water and events of last few years taking water from local authority, not paying appropriate compensation, wasted resources in the past (\$9B on pipelines, desalination, etc) cost of which will filter through to our water charges</li> </ul> Tariffs (in general, no increase) <ul style="list-style-type: none"> <li>- Fixed charges up 11%</li> <li>- Usage rate maintained at previous rate</li> <li>- Presented in slightly different way</li> </ul> Emerging issues <ul style="list-style-type: none"> <li>- Accuracy of meter readings (correct recordings, assumptions, etc)</li> <li>- Response from Unity Water customer service</li> <li>- Ownership of Unity Water and the extent to which SCRC (significant shareholder) is involved in management/governance</li> </ul> <b>Resolved</b> that TWRA forwards a request to Unity Water for a speaker to present at a future general meeting.
<b>Social Activities</b>	Party in the Park – 17 <sup>th</sup> October Golf Day (Len Lever) – 3 <sup>rd</sup> October BBQ (Ian Stalker) – 17 <sup>th</sup> October Bowls (Bob Gavin) – 24 <sup>th</sup> October
<b>Neighbourhood Watch</b>	Meryl Berry attended the State Convention in Brisbane and was very impressed with the NWH focus shift from looking after neighbour's property to looking after neighbor.
<b>Entertainment Books</b>	Malcolm Smith advised we've sold 48 out of the 50 Books. Two to go! Geoff moved a vote of thanks to Cynthia & Malcolm Smith

<b>Membership Renewals Due</b>	Main objective of the TWRA in 2010/11 is to increase membership. TWRA broadcast email – security alone.
<b>Other Business</b>	<p>Lake</p> <ul style="list-style-type: none"> <li>- Lend Lease serious about repairing the Weir and area around the Weir. Talking about having completed by end of September (more likely end of year).</li> <li>- Good result talking about doing this</li> </ul> <p>Concern from a member regarding basketball hoops left in streets</p> <ul style="list-style-type: none"> <li>- Can only appeal to neighbourhood to consider those around them and the impact they might have and to be open and friendly in communications</li> </ul> <p>Canelands DA</p> <ul style="list-style-type: none"> <li>- New timetable setup. 2/3<sup>rd</sup> way through the process</li> <li>- Experts still completing their reports (due 12/09/10)</li> <li>- Following expert reports, things that can't be agreed go to mediation</li> <li>- Mediation due to start on/before 15/09/10</li> <li>- Reports exchanged at end of mediation by 22/09/10</li> <li>- Unresolved issues at that point, trial set out for November (10 days)</li> </ul> <p>Other</p> <ul style="list-style-type: none"> <li>- Gillian Adams expedite police response</li> <li>- Council response to graphitti (electric box at bus station, under bridge) previously responded quite quickly (stamped on quickly stopped). Follow-up.</li> </ul>
<b>Acknowledgement of Sponsors</b>	The meeting thanked the assistance of Novotel Resort and SPAR express. Thanks also to Ron Clark
<b>Next General Meeting</b>	11 <sup>th</sup> October 2010
<b>Closure</b>	Meeting closed at 8.45pm
<b>President/Chairperson Execution</b>	..... Date ...../...../2010

**TWRA Inc - Treasurers Report - 9th August,2010**

1	Current Bank Balance Bendigo Bank Marcoola - \$ 5,134.94		
2	Current Term Deposit Balance Bank of Qld - \$ 5,333.24 Re-invested for 4 months @ 6.5% per annum Expires 30 October,2010.		
3	Deposit Breakdown to Bendigo Bank 1 July'10 to 9 August'10		
	Membership Receipts	\$ 1,608.00	
	Newsletter Advertising	\$ 360.00	
		<u>\$ 1,968.00</u>	
4	Payments made from Bendigo Bank 1 July'10 to 9 August'10		
	Signwave	\$ 210.10	(To be charged to Lend Lease)
	July Newsletter Printing	\$ 138.00	
	Web Site Domain Fee	\$ 11.80	
		<u>\$ 359.90</u>	
5	Item 3 less Item 4 shows increase in bank account for period of \$ 1,608.10		
6	A commitment has been given to the Sunshine Coast Regional Council that the TWRA will contribute \$5,000 towards the exercise equipment being installed in the park area along side Twin Waters drive.( This commitment was made some time ago)		
7	Membership for 2011 Financial Year		<u>9Aug'10</u>
		Renewal	197
		New	18
		Life	4
			<u>219</u>
	Note; In Twin Waters there are approximately 1300 houses/apartments. Approximately 400 are rentals Membership 219 - Houses etc 1300 = 16.85% approximately belong to TWRA		
8	Advertising - There are 41 listed advertisers on the TWRA web site.Web Site advertising is now free so if you know a business who would like to advertise download a form from our web site ( ignore the cost part) and forward to us for inclusion on web site.		
9	Terry Hamilton (Auditor) has returned accounts material from audit. Audits show if there are any problem areas arising and if we need to modify or change the way we do things. No problems raised and the audit went smoothly. Thanks to Terry for volunteering to audit our records.		