



# Neighbourhood Watch

Twin Waters Neighbourhood Watch (Coolum 5)

March 2019

WORKING TO MAKE OUR COMMUNITY SAFER



## Important Phone Numbers—

Emergency 24/7 (Ambulance, Fire, Police)	000
Policelink (Non-urgent Matters) 24/7	131 444
Crime Stoppers (Report Crime Information)	1800 333 000
Hoon Hotline 24/7	134 666
Coolum Police (Local Police Advice)	5440 2777
S.E.S. (Disaster, Cyclone, Flood, Storm, Rescue) 24/7	132 500
DV Connect women (Domestic Violence Hotline) men	1800 811 811 1800 600 636
Lifeline	131 114
Relationships Australia	1300 364 277
Kids' Help Line	1800 551 800



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TWIN WATERS SPEED LIMIT



**NEXT MEETING**  
**Tuesday 12th March 2019**  
**at 7 pm**  
**at Living Choice Retirement**  
**Village Club Room**  
**Members of the community**  
**are most welcome to attend.**

## Neighbourhood Watch

### Contacts

Email: [nhw.twinwaters@gmail.com](mailto:nhw.twinwaters@gmail.com)

<u>Barcoola</u>	Rob	5448 9998
<u>Baywater</u>	Jenny	5450 5881
<u>Fairways Island</u>	Robert	5450 5711
<u>Karinya Island</u>	Anthony	0428 237 762
<u>Magnolia Lane Apartments</u>	Judy	5448 9892
<u>Podium</u>	Desleigh	0402 756 580
<u>The Banks</u>	John, Ruth	5450 7046
<u>The Cove</u>	Brent	5448 8273
	Hugh & Marion	5450 5279
<u>The Landings</u>	Merryl	5448 9414
	Gail	5450 6381
<u>The Links</u>	Peter	5450 5857
	Lloyd (Lytham Ct)	5448 8920
<u>The Shores</u>	Fred	5450 5938
	Bob, Judy	5450 5038
	Rob	5448 9998
	Bill	5450 5387
<u>The Sound (incl. Water Gallery)</u>	Barry	5450 5545
<u>Twin Waters Retirement Village</u>	David	5448 8747
<u>Viewpoint</u>	Max	5450 7289

## Who are your children talking to on line?



Coolum Police have advised of several apps and online websites targeting teenagers.

Use on some of these sites is leading to inappropriate contact, language, behaviour and discussions.

Coolum Police urge all parents to be aware of who your children are talking to on-line.

Parents and children should be aware that there are predators out there who will pretend to be someone they are not and may try and coerce children into trusting them for unwarranted activity.

**Remind your children never to give out any personal details such as phone number, address or bank/credit card details.**

Be wary of those who ask for photos or contact details to be sent.

Advise your children that if they are getting any unwanted or inappropriate requests they should block or ignore the person and not respond. Ask them to inform you if this happens so you can contact the site administrators.

For further information, visit [www.police.qld.gov.au/programs/cscp/personalSafety/children/childProtection/default.htm](http://www.police.qld.gov.au/programs/cscp/personalSafety/children/childProtection/default.htm) and download the "Who's Chatting to Your Kids" e-brochure.

## Coolum Police Report—

Coolum Police were busy over the Christmas/pre-Christmas period attending a range of incidents and calls for service. Overall, 35 calls for service were logged, including bicycle steal, lost property, DV incidents, traffic complaints and traffic crashes (including one at Nojoor Road/Ocean Drive intersection.) Twenty-four infringement notices were issued for North Shore Road and Ocean Drive alone.

Police regularly carry out street checks and patrols (uniform, traffic officers, detectives, plain clothes, property crime, dog squad and drug squad units). Street checks include vehicles being intercepted and drivers cautioned, breath tested or issued with infringement notices. They also check on those found sleeping in cars. Locals can assist police by reporting to them the registration numbers of vehicles in which they see people staying overnight, particularly those staying more than one night.

Police also had their Mobile Police Facility out in Marcoola and Coolum, talking to the community about a range of issues and providing information and anti-theft number plate screws. Police were also called to the Sunshine Coast Airport for two aviation incidents involving a light plane that had failed to arrive at the airport and a heavy landing of a training helicopter.

Police are continuing to remind residents and guests to lock their vehicles and properties to prevent opportunistic thefts. We are also reminding people of scam calls being received around the division, including:

- Telephone calls from callers alleging to be from Telstra, saying your computer and internet have been compromised and to provide details to them so they can assist you to fix the problem.
- ATO scam where scammers are leaving voicemail messages threatening the recipients with arrest due to an unknown tax debt or suspected tax evasion. The scammers claim to be from the ATO and many threaten that a warrant for the person's arrest will be issued if they do not call the scammer back on the phone number provided.
- Robotic messages reportedly from your internet provider stating your internet will be disconnected immediately unless you contact them.

Police are reminding people DO NOT call these people back. If you have any concerns regarding the authenticity of any callers, call the numbers provided on your bills or in the phone book. Refer to the SCAMWATCH Website [www.scamwatch.gov.au/](http://www.scamwatch.gov.au/) for further information.

**Just a reminder that we rely on residents letting us know of incidents or any issues of concern. Please call or email us so, where appropriate, we can alert other residents.**

Disclaimer: The information contained herein has been obtained from sources we deem to be reliable, however we cannot guarantee its accuracy and interested persons should rely on their own enquiries. The views in this newsletter are not necessarily those of the Queensland Police Service unless expressly so quoted.  
Editor: J Masche 5450 5881

## Tips on how to manage conflict— Dispute Resolution Centre

If you are in conflict with someone and you don't know how to deal with it, some of these tips may be helpful.

If there is no threat of physical violence, talking it out is the best solution. Face-to-face contact is better than letters and messages - and a good deal better than banging on walls, throwing things, or complaining about it to everyone else.

Choose a good time to approach the other person so that neither of you is rushed. Don't start when the other person is on the way to work, or you've had a terrible day, or you're just about to cook dinner. That will only add to the frustration. Find a place where you can both sit comfortably and quietly for a while. Explain that the conflict has been worrying you and you'd like to sort it out.

Think beforehand about what you want to say. It's important to state clearly what the problem is and how you feel about it.

Don't blame the other person for everything or begin with your opinion of what should be done.

Avoid name calling, which only makes it harder for the person to hear what you are saying.

Don't be tempted to interpret the other person's behaviour. Don't say 'You're blocking my driveway on purpose, just to make me angry'. Instead, say 'When your car blocks my driveway I get angry because it is difficult to get in or out.'

Give the person a chance to tell you the other side of the story. Be prepared to relax, listen and take everything in.

Let the person *know* you are listening. You may not agree, but there's nothing more frustrating than trying to talk to someone who doesn't appear to be listening.

Say that you're glad you're talking about the problem. This helps to ease the tension and is a great help in moving things towards an agreement.

When you've reached this point, try working on the dispute cooperatively. Work out what you both have to do to resolve the problem. Two or more people working on a problem together can get further than one person telling the other to change.

Since you're taking the time to work on a problem, take the time to get it right. Get the whole problem out in the open. Don't leave out the part that seems less important or is the hardest to talk about. Those are the things that will ruin the solution you come up with.

Agree to check with each other at a specific time in the future to see how things are going—and don't forget to do it. If things have gone too far for you to handle it by yourself, there is help at hand.

The Dispute Resolution Centres provide a free, confidential and impartial mediation service throughout Queensland. Trained mediators are available to guide discussion and help you reach a solution.

### For mediation services South Queensland:

Ph: 3239 6007 Fax: 3239 0200. Toll free 1800 017 288

email: [drc.sq@justice.qld.gov.au](mailto:drc.sq@justice.qld.gov.au)

[www.qld.gov.au/applymediation](http://www.qld.gov.au/applymediation)

Article courtesy of Department of Justice and Attorney-General

