



Neighbourhood Watch

Twin Waters Neighbourhood Watch (Coolum 5)

June 2019

WORKING TO MAKE OUR COMMUNITY SAFER



Important Phone Numbers—

Emergency 24/7 (Ambulance, Fire, Police)	000
Policelink (Non-urgent Matters) 24/7	131 444
Crime Stoppers (Report Crime Information)	1800 333 000
Hoon Hotline 24/7	134 666
Coolum Police (Local Police Advice)	5440 2777
S.E.S. (Disaster, Cyclone, Flood, Storm, Rescue) 24/7	132 500
DV Connect women (Domestic Violence Hotline) men	1800 811 811 1800 600 636
Lifeline	131 114
Relationships Australia	1300 364 277
Kids' Help Line	1800 551 800



myPolice Sunshine Coast

Subscribe to receive community news and crime alerts

www.mypolice.qld.gov.au/sunshinecoast

<http://coolum.nhwq.org/>

TWIN WATERS SPEED LIMIT



NEXT MEETING
Tuesday 11th June 2019
at 7 pm
at Living Choice Retirement
Village Club Room
Members of the community
are most welcome to attend.

Neighbourhood Watch Contacts

Email: nhw.twinwaters@gmail.com

<u>Barcoola</u>	Rob	5448 9998
<u>Baywater</u>	Jenny	5450 5881
<u>Fairways Island</u>	Robert	5450 5711
<u>Karinya Island</u>	Anthony	0428 237 762
<u>Magnolia Lane Apartments</u>	Judy	5448 9892
<u>Podium</u>	Desleigh	0402 756 580
<u>The Banks</u>	John, Ruth	5450 7046
<u>The Cove</u>	Hugh & Marion	5450 5279
<u>The Landings</u>	Merryl	5448 9414
	Gail	5450 6381
<u>The Links</u>	Peter	5450 5857
	Lloyd (Lytham Ct)	5448 8920
<u>The Shores</u>	Fred	5450 5938
	Bob, Judy	5450 5038
	Rob	5448 9998
	Bill	5450 5387
<u>The Sound (incl. Water Gallery)</u>	Barry	5450 5545
<u>Twin Waters Retirement Village</u>	David	5448 8747
<u>Viewpoint</u>	Max	5450 7289

Know Your Rights— door to door salespeople



The Office of Fair Trading has issued a timely warning to consumers of itinerant traders approaching households offering high pressure driveway cleaning and roof cleaning services. Advice from the Office of Fair Trading regarding door to door sale people includes the following:

- Where services which cost more than \$100 are offered door to door, the contract automatically includes a cooling off period under the Australian Consumer Law. This cooling off period states that the trader is not allowed to supply the services or take any money for 10 business days.
- If any door to door trader asks a resident for money upfront for services over \$100 they are immediately breaking the law.

In the instance of itinerant traders, it is likely their services are overpriced and will not live up to what is promised or they could offer a special deal and may not return to complete the task after they have been paid.

It is unlikely that buyers will receive any quality guarantee or any way to seek a refund if the work is not completed as agreed, as the itinerant traders often vanish after payment.

Ensure that you do your research – make sure that you only use reputable traders to undertake services.

For further information, visit the Office of Fair Trading [website](#) and if you have seen any itinerant traders contact the Office of Fair Trading on 13 QGOV or (13 74 68).

By Sgt Yvette Tarrier

Coolum Police Report—

by Senior Constable Marlene Fisher

Incidents since 01/01/2019:

- 33 traffic infringement notices issued (Ocean Drive, North Shore Road)
- 1 traffic complaint
- 1 steal vehicle (unlawful use of motor vehicle)
- 3 steal from vehicle enter with intent
- 1 wilful damage
- 1 stolen bicycle
- 4 burglary with breaking
- 10 domestic violence
- 2 entering with intent
- 4 lost property
- 1 marine complaint
- 1 steal from dwelling
- 1 steal from other building

Australia Post Scam—

Australia Post is aware of a fraudulent Post Bill Pay website asking you to pay 1.81 AUD to have your package delivered with a fake tracking reference number attached otherwise your package will be returned to the sender.

It will prompt you to enter your full name, a memorable work, a card number and a card expiry number.

The fake website looks and feels like the real thing making it hard to detect. The only way to tell is to look at the website's URL, the link in your web browser. The scammers are aiming to steal your credit card information.

If you suspect you've given details to this fake website please contact your bank immediately to advise them so they can monitor for suspicious activity on your account and help you further.

Please note that Australia Post will never email asking you to click on a link to print out a receipt/label for parcel collection/tracking or to access your package. Nor will Australia Post ask you to send an email containing any personal or financial information, including any form of ID, passwords, credit card details and account information.

If you are in doubt about the authenticity of an email or a phone call, please delete immediately or hang up.

If you've sent any personal information to the scam email address and are worried that your identity has been stolen, please call ID CARE on 1300 432 273 as they provide free services to victims of identity theft.

Proposed SCAM INFORMATION SESSION

at Living Choice Retirement Village, 21 Baywater Drive

Tuesday 20th August 7 pm to 8 pm

Look out for details in TWRA August newsletter.

Tea/coffee and light refreshments will be served at the end of the evening.

Road Safety Reminder—

Constable Michael Westby

Staying safe on the road is important for all drivers, however all drivers need to be particularly aware that there is a range of factors that can affect their driving and safety on the road.

Tips for staying safe on the road:



- ◆ **Fatigue:** Do not drive if you are tired. Pull over and take a rest.
- ◆ **Alcohol:** Do not drive if you are going to drink over the limit of alcohol.
- ◆ **Medications:** Alcohol can also cause adverse reactions with some medications. If you are unsure, do not drive but consult your doctor or pharmacist for more information.
- ◆ **Distance behind the vehicle in front:** Leave at least a two second gap between the car ahead and your own. In wet weather or when driving at night, or in low visibility, allow a four second gap.
- ◆ **Use daytime running lights:** This makes it easier for your car to be seen by other drivers and will make it easier for you to see on a dull day.
- ◆ **Head checks:** It is important to turn your head to check for vehicles in your blind spot, especially when merging, changing lanes or before moving off at an intersection. Try turning from the waist to make this easier.
- ◆ **Take your time:** It is easy to feel pressured to increase speed if there is a line of traffic behind you, or a car tailgating. Pull off the road to let them pass if you need.
- ◆ **Plan the trip ahead:** Know how to get to the destination and also where you are going to park.
- ◆ **Road rules:** Keep up to date. The latest Queensland rules can be downloaded from <https://publications.qld.gov.au/en/dataset/your-keys-to-driving-in-queensland>
- ◆ **Keep hydrated:** Distorted vision and cognitive reasoning are affected by dehydration.

Important information for Queensland drivers over 75 years of age: Everyone 75 and over who holds a Queensland Driver's Licence must **carry** a current medical certificate to drive a motor vehicle. This needs to be reviewed every 12 months. You can be fined if you don't carry the certificate with you when driving. For more information, visit Safe Driving (<https://www.qld.gov.au/>)