

Newsletter - June 2020

Online Membership Renewals & New Memberships

As foreshadowed last month, for the 2020-21 financial year TWRA will be taking memberships online. For almost all existing TWRA members, renewals for next year will be handled in the following way. In mid-June, we will send you an online "invoice" inviting you to renew membership for 2020-21 and providing payment options of direct deposit (preferred) or credit card (not Amex).

Upon payment, we will then send a "receipt", acknowledging your payment and the receipt will be your proof of payment and thus replace the issuing of membership cards. All of this will happen online, as is the case now for almost all normal household transactions - electricity, water, rates etc.

The only exceptions will be for the very small number of members who do not have an email account, where we will post the "account" to you and you can pay as you would currently pay other normal household accounts. For new members, it will be very easy to join the TWRA. There is a link on the web site at www.twra.net where you can click, follow the prompts and join. Naturally, we encourage everyone who lives in Twin Waters to become a member and now we have made

joining TWRA as easy as it can be!

This Month

- President's Report
- Coronavirus Information
- Foodworks Changes Hands
- Buy & Support Local
- Twin Waters History
- Cycling Safely
- Kayak Launching Pads
- Anzac Day 2020
- Bouganvilleas
- Lydia Kirn Real Estate

TWRA Calendar

All meetings cancelled and will be re-scheduled.

President's Report

Our local Foodworks has been in good hands for the last few years under Theona and Cody who have expanded the business offerings while selecting and training staff to ensure their own high standards are followed. Theona and Cody have done a great job and have been a fantastic support for TWRA and the community in supporting us and our needs as well as providing a secure letterbox for us. We would like to take this opportunity to say "Thanks for all your help" and to wish them well for a well-earned rest.

We look forward to meeting Pete and Sami and welcoming them to their new business in Twin Waters.

The Covid-19 restrictions are still a major topic of discussion and restricting movement. It's good to see some relaxation of the rules which allow us to see some members of the family again! During the restrictions our local businesses have suffered and it's pleasing to see how they have been adapting and coping while provide services. With changes to the restrictions, we should see some improvements and continued success with them. We all need to continue supporting all our locals.

It's been a while since we have been able to have 'normal' TWRA meetings and I think our next opportunity will be the annual general meeting on 10th August when we might be able to catch up and discuss what has happened during the year.

For our 12th October meeting we have recommenced discussions with the Disaster Management team in the hope we can all understand what we need to do in the case of a serious emergency. I think we all remember the local issues surrounding the fire season last year! As we go to print, Council has started the process to clean up the 3 main roundabouts leading into Twin Waters on Ocean Drive. Some of the older less attractive plants are being replaced, some work on the palm fronds and some work to improve visibility around and through the roundabouts. These roundabouts will be mulched with the more expensive hoop pine bark and chips (rather than wood chips or forest mulch) because this type of mulch also lasts longer. There might be a bit of disruption to traffic but there is also a need for all residents to drive safely particularly when workmen are on the roads and roundabouts.

Until next month,

Pony

Coronavirus Crisis

With states and territories around the country beginning to relax social rules, TWRA reminds our members to maintain your social distancing and keep up hygiene safety measures. Although life has been different, we are grateful for all the good that has been occurring within our community and we hope within your sphere of things. Please refer roadmap below for Queensland.

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Foodworks Changes Hands

Big local news is that Cody and Theona have sold Foodworks Twin Waters after around 4 years here.

The new owners, Pete and Sami will take over ownership on 1st June. We thank Cody & Theona for their amazing work and support and we welcome the new owners to our community.

Cody and Theona can be justifiably proud of what they have built here. They have taken the local store to a great level of excellence. They moved to Twin Waters to utilise their time best by building the business and getting to know the wonderful local community, increasing store growth and working until only just recently, up to 7 days a week. The store has grown organically and has seen sales increases year in, year out. Cody and Theona have always promoted and supported local and fresh food suppliers. At any one time, customers have been able to walk in the store and be greeted by any of the wonderful staff, whom Cody and Theona have 'hand-picked', trained to a high level of service and imparted substantial industry knowledge to their staff over the years.

The tight knit team are all honoured to support the local community, with customer service second to none – you walk in the store and always see a friendly smiling face willing to help.

Cody and Theona said, "Our points of difference have always been ...

- Customer service looking after the locals
- Competitive pricing
- Quality
- Store layout
- Range of products

• Support to local suppliers and local produced products" The growth of the business over the years has been evidenced through Cody and Theona's persistent and consistent tirelessly hard work. It is with a heavy heart that the couple end their time in Twin Waters, but also exciting as they pass on the banner to new owners.

The couple said, "New owners Pete and Sami are excited to take on the business and to put their own touch on it". Cody and Theona wish them the very best of luck and also said they will very much miss the local Twin Waters community. They both look forward to a very well-earned break and also look forward to embarking on new ventures. We say a huge thank you to them both and all good wishes for the future.

Support for local business

It has not been nice to see so many of our local businesses in Twin Waters and Mudjimba negatively affected by coronavirus. We urge you to please continue supporting local stores.

Over recent months many goods and services have been ordered online so it's important to remember that our local businesses have adapted and evolved to offer their goods and services online as well.

It was great to see that some of our local cafés and restaurants were open from last Saturday (in a limited format) and that customers were seated. Please continue to do this if you can. Ideally call and book ahead as they all still have restricted numbers they are allowed to cater for. Another way to support those that have not yet re-opened is to buy gift certificates.



If you were unsure of who is doing what, we have found Facebook to be very helpful. There are many new groups that you could like/join to keep up to date with what is happening locally so you can support local.

From the Archives - Ten Years Ago

Ten years ago, the Newsletter was a one-page A4 sheet with a page of advertisements on the back. Our Newsletter has grown a bit since then!

Back in mid-2010, the Newsletter items were fewer, but still focussed on things that matter for our community. We actually had a Council "kerb-side" hard rubbish collection in May 2010. There was a bowls day and BBQ afterwards at Living Choice on 23 May. Bikes were in the news, but the issue was to get riders to "ring their bells" as they passed walkers on our tracks. The plans for a bike track to the Maroochy River bridge were announced and a Federal funding grant for the building of the North Shore Community Centre was announced, thanks to the tireless efforts of our then councillor, Cr. Debbie Blumel. The Council and Lend Lease (who built Twin Waters Waters) were still negotiating the hand-over of the lakes and canals due to various unresolved maintenance issues. The construction of Twin Waters actually ended in 2005. We advised the community about the formation of a small sub-committee to oversee TWRA's involvement as Co-Respondents in the Stockland appeal over the Council's rejection of their Development Application for the land we knew as the Canelands (Twin Waters West). The Newsletters carried information about the Christmas in July luncheon and, as we still do, we were encouraging everyone who lived in Twin Waters, whether an owner or a renter, to join the TWRA.

If you would like to see more information about Twin Waters history, the place to go is our web site at www.twra.net where there is an archive of Newsletters as well as quite a lot of historical information about the major issues and projects we have dealt with over the years, such as the background to our unique Landscape Maintenance arrangements, the Canelands / Twin Waters West story and much more. Why not check out our web site?

Bicycle Road Safety

We had some positive feedback on our item last month to remind bike riders about the basic road safety rules.

We have also had commentary about the number of bike riders around Twin Waters who are not wearing a safety helmet. As we all know, wearing a safety helmet whilst riding a bike is the law. Carrying a helmet in the basket doesn't cut it – unless you think you can get it on in the instant between falling and hitting the ground! Unlikely! So, please do the right thing and wear your safety helmet when bike riding in and around Twin Waters.

Kayak Launching Pads

A number of residents in Twin Waters approached Councillor Jason O'Pray and made representation to Council that there should be more access points into the lake for kayaks and canoes. The residents were heard and a new access point was recently completed in the park area beside the View Point apartment complex. it's been used every day since completion by local residents with kayaks, canoes and stand-up paddleboards.



While the new access was being constructed, the contractors also made repairs to the revetment wall that was damaged during heavy rain earlier in the year. King tides and simultaneous heavy rain had also caused severe wash outs to kayak launching ramps in Warwick Daniels Park further along Lake View Drive which have also been fully restored to allow improved access. The damage to these access points was shared with Council through the TWRA Maintenance Committee and we are pleased to say Council responded in a short period of time.

Bougainvillea – Ideal for Twin Waters

The bougainvillea creeper and shrub are ideal plants for our Twin Waters environment. Although originally a native of South America, bougainvillea have become popular and colourful plants in many parts of the sub-tropical world.

Their tolerance of a salt environment also makes them ideal in coastal areas. They carry flowers for most of the year and, once established, thrive on neglect and infrequent watering.

Whilst originally a rampant style of creeper, now they have been miniaturised via the Bambino cultivar and can also be spectacular smaller garden shrubs or even pot plants. There are many examples of colourful bougainvillea around Twin Waters, but one of the most spectacular is located in Mainsail Place.

The house owners say that these plants have been there for around 15 years (well before they moved in) and their bougainvillea are true to type, surviving on neglect!



ANZAC Day

This year we couldn't come together at a dawn service or share a beer at the local RSL. Nevertheless, on Saturday morning, 25 April many Twin Waters residents, like thousands of other Australians (maintaining social distance) lit a candle and made their way to their driveway or front porch to pay their respects and commemorate all Australians and New Zealanders "who served and died in all wars, conflicts, and peacekeeping operations" and "the contribution and suffering of all those who have served." Thank you to all who participated.

They shall grow not old, as we that are left grow old. Age shall not weary them, nor the years condemn. At the going down of the sun and in the morning We will remember them.

TWRA Membership

Everyone who lives in Twin Waters, whether an owner or a renter, is encouraged to join the TWRA.

Joining TWRA is easy. Just go to the web site at www.twra.net and click on the link headed TWRA Membership.

This will open a form for you to complete, with basic details such as name(s), address, phone and email(s). If you submit that form, we will then send you an "invoice" with details for online payment of the membership fee (\$10 per annum per household) or you have the option of paying via credit card

as part of the form completion.

Upon payment, we will send a receipt, which becomes your evidence of Membership. Renewals each year are even easier - we will send you an "invoice" each year for online payment by direct deposit or credit card.

TWRA Contact Details

Email - info@twra.net President - Tony Freeman Secretary - Sophie Lever Treasurer - Kerryn Vincart Editor - Mark Blomkamp Editorial Email - newsletter@twra.net Advertising - advertising@twra.net Website - www.twra.net Phone - 07 5448 9414 Postal PO BOX 9531 Pacific Paradise Old 4564 Neighbourhood Watch nhw.twinwaters.qld@gmail.com **Emergency Only - 000** Police 24hr Assist - 13 14 44 Coolum Police (General Enguiry) 5440 2777 **Crimestoppers 1800 333 000** SES Emergency 13 25 00

Block Co-ordinators

Check on TWRA.net and Community Notice Board for contact details.

A little oasis for everyone

The new Lydia Kirn Real Estate office in the Twin Waters shopping village is not just a business venue. It's a great place to say hello, meet people, have a coffee and a chat.

Only 24 days after its Grand Opening in March, the new Lydia Kirn Real Estate office in Twin Waters was closed again. But behind the scenes and despite the coronavirus pandemic, work continued. People were still thinking of a sea change or a golfing lifestyle.

They still kept pondering, planning, dreaming, and they still needed advice, opinions and support.

And so, the phone kept ringing. "During the lockdown, I've worked as much or even more than before and from a business perspective, it was not easy", says Lydia. "But from a personal perspective, these tough times were satisfying in a certain way. Communication never stopped and it felt good to talk and to still play an active part in the community. To see that our expertise is valued by such a variety of people, was especially reassuring."

It was also a reward for a lot of hard work that had started long before the LK Real Estate office in the Twin Waters shopping village was established. Six years ago, Lydia began to work as a real estate agent, equipped with an exuberant enthusiasm for architecture and home décor, plus a sound knowledge of the local market after having lived in Twin Waters for eight years.

Her talent of presenting homes in the best possible way, her remarkable negotiation skills and her credo of being upfront and honest all the time, even brutally honest if necessary, was to pay off: Operating literally out of the boot of her car, Lydia achieved a string of unparalleled record prices that put Twin Waters on the map of a broad interstate and even international audience.

It was the groundwork of these years and the established network of clients and friends that helped to always see the light at the end of the tunnel. "I never doubted our opportunity to start over and bounce back", says Lydia. "Now we have re-opened, sending the message that we are here to stay and to support the community for years to come. We made our office as inviting as possible and I'm sure people can see that we welcome them, to discuss what's on their minds, to come up with ideas, or to simply stay in touch and refresh nice memories. In the first place, I was always driven by my interest in communicating and by trying to

make our clients happy. The resulting business is a welcome consequence, but comes second. It is not and never was the main driving force."

Whoever walks through the door of LK Real Estate sees the truth in that. With the warm atmosphere created by design and the warm smiles that are greeting you, it's a great place to sit back with a cup of coffee, have a chat or simply browse through some brochures. A little oasis for everyone who has time for a hello.

A place that suits the Twin Waters Community. Perfectly.

