



# TWIN WATERS

RESIDENTS' ASSOCIATION

## Newsletter - November 2020

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### This Month

- **President's Report**
- **Christmas Carols**
- **Landscape Maint. Meeting**
- **Flights to Canberra**
- **TWRA Email List**
- **Disaster Planning Detailed**
- **Northshore Dental**

### Calendar

#### **Sunday 8 November - Breakout Dinner at Loose Goose Restaurant**

This event is now Fully Booked so we can't take any further bookings. We look forward to a great evening at The Loose Goose ... and for those attending, remember there is a very nominal corkage fee, so bring along your favourite wine and enjoy some great company!

**Sunday 6 December  
TWRA Carols & Fireworks at  
Novotel Sunshine Coast Resort in  
the Minyama Room, commencing  
at 5.00 pm.**

**Monday 7 December  
TWRA General Meeting at Novotel  
Resort, commencing at 7.30 pm**

### President's Report

It's been a year of change and cancellations and the year has not finished yet!

As you may have seen, the Christmas Carols & Fireworks has also been changed and will now be on Sunday 6th December. Novotel Sunshine Coast has a "full resort" booking from 8th December which made the change necessary. The TWRA December meeting has also been moved a week earlier to Monday 7th December.

Our "Disaster Preparation" meeting in October was also cancelled on short notice and we will hopefully be able to present that in the first quarter of 2021.

With cooperation from the "Disaster Team" at Council we are pleased to provide relevant information in this newsletter which will hopefully answer many questions and provide the information "What do we do in the event of a disaster?".

We look forward to catching up with many Twin Waters people at the "Break Out" Dinner on 8th of November.

Until next month,

*Tony*

### Christmas Carols & Fireworks now on 6th December

Because of bookings at the Novotel Sunshine Coast Resort, our TWRA Christmas Carols & Fireworks event has been changed to Sunday 6th December and will start at 5 PM in the Minyama Room in the new Convention Centre at Novotel. The COVID-19 restrictions may limit our attendance to a maximum of 300 people, but hopefully more - things can change and we will keep you posted. There will be plenty of fun and Carols along with Santa's traditional bags of lollies for the

kids. The joint MC's are Fiona Simpson and Jason O'Pray. Bring the family to enjoy the sausage sizzle and other food vendors. The event will end with the famous Fireworks finale over the lake.

### Recent Landscape Maintenance Meeting with Council

The recent meeting received an update on the roundabout refurbishments. The roundabout at Ocean Drive and Baywater Drive is still to be undertaken, but it will not be quite to the same degree as for the other roundabouts. However, improved visibility at that intersection will definitely be included in the plan. Work on the upgrade to tine footpath along Ocean Drive adjacent to the Golf Course is due to commence shortly.

### Direct Flights to Canberra have Commenced

Alliance Airlines has commenced direct flights between SCA and Canberra on a twice-weekly basis. For more information, please check their web site. These flights supplement their already very popular direct services to Cairns.

### Mailing List Updated

The TWRA Email List has been updated to remove those members from last year who have not renewed for the current financial year. So those people will no longer receive our TWRA emails. However, you can rectify this by paying your current membership and we encourage you to do so. Also, if you are not currently a TWRA financial member, we would welcome you joining us. Membership is just \$10 per annum. If you live here, we strongly encourage you to join. Just go to our web site and follow the links at [www.twra.net](http://www.twra.net)

# Twin Waters Residents Disaster Planning Q&A

## What type of “disaster” are we talking about or what constitutes a “disaster” should we be concerned about more than bushfire or flood?

A disaster is “a serious disruption in a community, caused by the impact of an event, that requires a significant coordinated response by the State Government and other entities to help the community recover from the disruption”. As we’ve seen in recent months, we should all be ready for any type of hazard, however the Sunshine Coast community when identifying their risks should consider bush or grass fires, flooding, severe storms and tropical cyclones, epidemic/pandemic, earthquake and heatwave.

## If we need to evacuate how will we be informed?

The most important thing to remember during a natural disaster is to follow the instructions of local authorities and emergency services, and remain calm.

During a disaster event or major emergency situation, it’s important for our community to stay informed. Reliable information is key to making the right decision in an emergency. In the event of power outages, make sure you can receive information and warnings. To do this you might need a battery or crank-powered radio, spare batteries and a car-charger for your mobile phone. Tune into the local ABC (Radio 90.3 or 95.3 FM) or commercial radio and television stations. They provide regular warnings, updates and authorised community safety announcements.

Emergency Services use a range of methods to warn the community about severe weather and other emergencies that require preparation and action at the household level. When severe weather is approaching, flood waters are starting to rise or there’s another type of disaster on the Sunshine Coast, council aims to provide important alerts to the community as quickly as possible. You are able to get alerts straight to your smartphone or tablet, with council’s CoastAlert notification service. To receive the alerts, simply download the SCCApp from the AppStore or Google Play. Notifications will be automatically sent to devices with the app installed. The push notifications you will receive on your device are linked to further information on council’s award-winning Disaster Hub website if you choose to view it.

In addition to this service, warnings and alerts can be accessed on-line, depending on the type of weather event or emergency.

Queensland’s primary warning and alert sources are:

- Current Warnings and Emergency Alerts
- Bureau of Meteorology — weather warnings
- Queensland Fire and Emergency — fire bans and bushfire advice messages

Voice or Text Messages directly to landlines or mobile phones: Emergency Alert is the national telephone based emergency warning system that sends messages (verbal or written texts):

- via landlines based on the location of the handset,
- via mobile phones based on an individual’s billing address, and
- for Telstra mobile account holders based on the device’s location.

The use of the Emergency Alert service is used by the Queensland Fire and Emergency Services (QFES) agency. Local government does not have jurisdiction over this form of notification



## Information supplied by Sunshine Coast Council’s Disaster Management Division

### If we need to evacuate, where might we go?

Follow the directions you are given by emergency services by listening to messaging on the radio, or via official text messaging or from the emergency services or council. Only follow directions from emergency services or council’s social media channels. Messaging from family, friends or the community is not official communication. If it’s safe to do so, community should follow their evacuation plan and seek refuge with family or friends before considering an evacuation centre.

Council’s evacuation centres are listed on the Disaster Hub website and will indicate if they are open. Council asks community if they have been evacuated, to follow the directions of emergency services.

### If we need to evacuate, which way out of Twin Waters?

*\*given that Ocean Drive and David Low Way are the main access roads and 1 or both may be blocked*

There are many variables to all types of hazards, for that reason during an evacuation, follow direction from the Queensland Police Service of other emergency services including council for the safest route or action.

### Can we refuse to leave our property?

What happens if we refuse to leave?

QPS can provide specific advice on this question. However, the Public Safety Preservation Act allows police to remove you from your property. It’s best to follow direction from emergency services in regard to evacuation for your own safety and the safety of our emergency personnel.

### If there is danger/disaster and we have to evacuate, what should we take?

If you are prepared for an emergency you should have already developed an Evacuation Plan and have an Emergency Kit or Grab bag ready to go. More information on these items can be found at [getready.qld.gov.au](http://getready.qld.gov.au) Items include (but aren’t limited to) Radio, spare batteries, torch, important documents, mobile phone and charger, hand sanitiser, face masks, spare clothes, money, first aid kit, medications and prescriptions, water and food and essential items for pets e.g. lead, medications, food bowl, carry cage or pen etc



## Can we take pets with us?

### *\*in event of evacuation*

The sheltering, welfare, protection, and identification of domestic animals (including livestock) are the responsibility of their owners. In times of emergency or disaster, public interests and welfare may take precedence regarding sheltering, evacuating, and care of animals. Owners are permitted to take their domestic animals to nominated evacuation centres or facilities for the temporary accommodation and shelter during disaster events. Owners maintain responsibility for the welfare of their animal and must follow directions provided by the evacuation centre staff. If you need to relocate horses or larger animals this should be done at the earliest convenience. Listen for radio messaging about other facilities such as showgrounds or other properties where they may have room for horses etc.

## What can we do to be better prepared for a “disaster”?

I'm not a trained firefighter – but can I help/assist?

There are three simple steps to ensuring your household or business is prepared for extreme weather events.

Step one is to have a Plan. An emergency and evacuation plan will ensure everyone in your household knows exactly what to do if the worst happens. Don't forget to include planning for your pets. You might want to involve your neighbours in developing your plan - neighbours who are elderly or have special needs may need your assistance. Equally, neighbours may also provide assistance to your household if required.

In your planning you may identify you need to carry out some maintenance to your home to aid in its protection. Keeping your garden maintained and looking out for any damage on your home as a result of age or a previous incident will ensure your home is in the best shape it can be to weather a natural disaster. Great information on how you can prepare your home for a variety of disaster events can be found on the [getready.qld.gov.au](http://getready.qld.gov.au) website

Step two is to pack supplies – pack your emergency and evacuation kits – and step three is to make sure your insurance has adequate coverage and is up-to-date. Don't forget to include your vehicles, caravans and boats!

Further information on how our community can be prepared can be obtained through the [getready.qld.gov.au](http://getready.qld.gov.au) or council's Disaster Hub [disaster.sunshinecoast.qld.gov.au](http://disaster.sunshinecoast.qld.gov.au) websites.

Whilst council acknowledges we live in a community who are generous with their time and efforts, for your safety we ask community does not take on the role of a firefighter. Residents should follow the directions of emergency services.

## Do you have a disaster management website?

The Sunshine Coast Council's disaster management platform is [disaster.sunshinecoast.qld.gov.au](http://disaster.sunshinecoast.qld.gov.au)

## Do you have Podcasts (or similar) to listen to in preparation.

Currently council is developing a Podcast series to help raise awareness of the importance of understanding and preparing for disaster events.

## If we evacuate, what should we do to secure our property?

How can we be sure our property will be secure when we evacuate? Secure your property the same way as if you are leaving for work for the day or on a holiday.

Do we need to contact our insurance company/ies – at what stage? You should check your insurance policies regularly and adjust accordingly. If your property is affected by a disaster, contact your insurance company immediately and obtain their advice.

## Many Twin Waters properties back onto bush/park – how can we be protected in the case of fire?

Prepare your property now for the fire season.

Some tips from the Get Ready website:

- Have good access to water around your house e.g. tanks, swimming pools.
- Remove door mats or flammable materials
- Maintain a fuel free zone around your fence line
- Never dump garden waste and other flammables in adjoining bushland areas
- Remove vegetation overhanging your house
- Clean decks, gutters and roof valleys
- Rake up bark, leaves and twigs. Do not place garden waste and other flammable materials in fuel free zones, firebreaks and fire access trails
- Clear firewood, other flammables and rubbish from under and around the house
- Make sure your property has clear access for fire trucks

## In the event of serious flooding, where is the nearest “high ground”?

Follow direction through normal emergency messaging channels. Remember “if it is flooded, forget it”.

## In the event of a “disaster” (assuming flood or fire) and we remain at home, will electricity and phone remain connected?

It cannot be guaranteed that essential services will remain operational. Having an emergency kit with batteries, radios and even a generator and enough supplies for at least 3 days is essential if you are safe to remain home.



**TWRA Supports Bli Bli Rural Fire Brigade**

## TWRA Membership

Everyone who lives in Twin Waters, whether an owner or a renter, is encouraged to join the TWRA.

Joining TWRA is easy. Just go to the web site at [www.twra.net](http://www.twra.net) and click on the link headed TWRA Membership.

This will open a form for you to complete, with basic details such as name(s), address, phone and email(s). If you submit that form, we will then send you an "invoice" with details for online payment of the membership fee (\$10 per annum per household) or you have the option of paying via credit card as part of the form completion.

Upon payment, we will send a receipt, which becomes your evidence of Membership. Renewals each year are even easier - we will send you an "invoice" each year for online payment by direct deposit or credit card.

## TWRA Contact Details

Email - [info@twra.net](mailto:info@twra.net)

President - Tony Freeman

Secretary - Sophie Lever

Treasurer - Kerry Vincart

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Phone - 07 5448 9414

Postal

PO BOX 9531 Pacific Paradise Qld 4564

Neighbourhood Watch -  
[nhw.twinwaters.qld@gmail.com](mailto:nhw.twinwaters.qld@gmail.com)

Emergency Only - 000

Police 24hr Assist - 13 14 44

Coolum Police (General Enquiry) 5440 2777

Crimestoppers 1800 333 000

SES Emergency 13 25 00

### Block Co-ordinators

Check on [TWRA.net](http://TWRA.net) and Community Notice Board for contact details.



## Northshore Dental

I am Dr Nick Taft the Owner & Principal Dentist of Northshore Dental & Oral Health. I'm Originally from the UK however I have called the beautiful Sunshine Coast home for over 20 years. When I arrived here with my young family, we embraced the coastal lifestyle, I had all 4 kids into Surf lifesaving, surfing, kite surfing & mountain biking. In the first few months of arriving.

I opened our clinic here in 2003, after 16 years in the Northshore Village, it had seen many make overs and facelifts to try and keep up with our growing practice. It was apparent we had outgrown the old building and we needed to move.

I had a vision of building a purpose built Dental & Oral health Facility!

It would be hard to miss our new building on David Low Way, we have recreated and transformed the old fruit shed. We have now been operational for nearly 12 months. The doors were closed at the old practice located in the shopping centre on 20th December 2019 and opened the doors to the Newest Dental practice on the Sunshine Coast on 21st December 2019.

It was important to me that we created something that my team could work and thrive in. We have state of the art equipment such as CT scanning, 3D intra oral scanning, 3D Printing, one visit crowns and veneers, Orthodontic Aligners, all the latest technologies. We now have a visiting Anaesthetist who does regular visits for patients under sedation which is so important to patients who are anxious.

I have a view to encompass a holistic approach to health and wellness added a yoga studio upstairs, with regular classes open to the public and free to staff. We can now look after your Dental health as well as your mental health! While I am far from a Yogi master, I appreciate the benefits of regular yoga practice, which is led by our dedicated Teacher.

Throughout my career I have continued extensive professional development to further my clinical skills and deepen my scope in areas such as Orthodontics, Implants and Crowns. My passion for Dentistry and enhancing the health of our community has been my driving force and now working in this new facility has only reignited my energy for delivering the best Dental Care on the Sunshine Coast.

The Practice motto is "Practicing evidence-based dentistry with care & compassion" It has always been crucial to me that the Northshore Dental Team has enthusiasm for dentistry but most importantly kindness for our Patients. I know our patients are in expert hands with the team of Associate Dentists, Oral Health Therapists & Dental Assistants and front office staff.

I have continued to take part in the annual long-distance cycling event "Tour De Cure" raising funds for cancer research. A cause close to my heart after loosing both my parents to forms of cancer.

Our new logo is unique and has a beautiful community meaning behind it. It was designed by Megan Davidson-Beezley an Indigenous Descendant of the Wakka Wakka, Goreng Goreng people. Megan has worked at Northshore Dental with me for over 10 years. The story of the logo is as follows:

The logo shows a tooth, with 2 people inside holding a circle which represents us as a team supporting the community.

The circle represents a meeting place, this circle is our Practice

The symbols around the circle shows people sitting cross legged at the meeting place of our practice.

The different coloured lines represent paths that we have all taken to get to this beautiful place on Gubbi Gubbi country.

"Gathering at Northshore Dental"