



Neighbourhood Watch

Twin Waters Neighbourhood Watch (Coolum 5)

June 2021



<http://coolum.nhwq.org/>

Emergency 24/7 (Ambulance, Fire, Police)	000
Policelink (Non-urgent Matters) 24/7	131 444
Crime Stoppers (Report Crime Information)	1800 333 000
Hoon Hotline 24/7	134 666
Coolum Police (Local Police Advice)	5440 2777
S.E.S. (Disaster, Cyclone, Flood, Storm, Rescue) 24/7	132 500
DV Connect women (Domestic Violence Hotline) men	1800 811 811 1800 600 636
Lifeline	131 114
Relationships Australia	1300 364 277
Kids' Help Line	1800 551 800

REPORT CRIME

If you become aware of any crime in our area, it would be appreciated if you would report to our Twin Waters NHW, as well as to the appropriate authorities.

SENIORS' ENQUIRY LINE

1300 135 500
Seniorsenquiryline.com.au

One stop information line where no question is too big or too small
This is a statewide information and referral service. Queensland seniors, their family, friends and carers can talk to a real person to access information on a wide range of topics of interest to seniors.

Subscribe to receive community news and crime alerts:

<https://mypolice.qld.gov.au/sunshinecoast/>



**TWIN WATERS
SPEED LIMIT
ALL STREETS
ALL TIMES**

Neighbourhood Watch

Contacts:

nhw.twinwaters.qld@gmail.com

Area Co-ordinator

David Hughes 5448 8747

Barcoola

Rob 0402 240 484

Baywater

Jenny 5450 5881

Fairways Island

Rob 5450 5711

Karinya Island

Anthony 0428 237 762

Magnolia Lane

Judy 5448 9892

The Banks

John & Ruth 5450 7046

The Cove

Hugh & Marion 5450 5279

The Landings

Merryl 5448 9414

The Links

Lloyd (Lytham Ct) 5448 8920

The Shores

Bob & Judy 0407 767 489

Rob 0402 240 484

Bill 5450 5387

The Sound (incl Water Gallery)

Barry 5450 5545

Twin Waters Retirement Village

David 5448 8747

Viewpoint

Max 0451 144 088



TWIN WATERS CRIME REPORT

To 12th May 2021

(Information obtained from Coolum Police)

On February 26 a vehicle was stolen from a garage in Merkara Street. It is not known how access was gained to the garage.

On February 28 a vehicle was stolen from premises in Anchorage Circuit. The keys were in the possession of the owner.

On March 22 a vehicle located in Anchorage Circuit was broken into and property stolen.

On May 1 an unsuccessful attempt was made to enter premises in Twin Waters Drive. The resident was home at the time.

Non property crimes reported include five drug offences and one offence against a person.

Use of security cameras is a great way to deter would-be thieves. There are many types available. Most companies will charge you an ongoing subscription to store recorded footage, however there is at least one wireless setup with no ongoing subscriptions.



Keep Your Vehicle Safe

What you can do :

- Park your vehicle in well-lit and highly visible areas whenever possible.
- Wherever possible, use off street parking or secured parking.
- When parking in a garage, ensure both the garage and vehicle are locked and the garage door remotes are secured.
- Avoid marking your keys with your personal or vehicle details such as name, phone number or vehicle registration.
- Consider installing a car alarm or steering wheel lock to help protect your vehicle.
- Use lockable devices to help keep your vehicle secure including lockable fuel caps, wheel nuts, spare tyre covers and roof racks.
- Consider installing a remote engine immobiliser which meets Australian standards.
- Secure your registration plates with anti-theft screws.
- Consider installing a GPS tracker to your vehicle. Make good vehicle and key security a habit today.
- Always lock your vehicle, including the boot and sunroof, and remember to fully close all windows.
- Always keep your keys out of sight and never leave vehicle keys lying around on tables, benches, bedside tables or key hooks.
- Remove keys from the ignition and lock your vehicle if your vehicle is parked or unattended, even if it's only for a minute.
- Never hide spare keys on or in the vehicle – thieves know where to look.
- Remove all valuables and personal items when leaving your car unattended, or ensure they are out of sight.
- Always take your vehicle keys with you whenever you are going out, even if you are leaving your vehicle at home.

nhwqld.org

Vehicle scams: Fake Online Listings



Australians have already lost over \$288,000 to vehicle scams in the first quarter of this year, and scammers have now begun impersonating defence personnel to con their victims.

In a vehicle scam, scammers post fake online listings offering to sell in-demand cars at well below market value to lure potential buyers looking for a second-hand vehicle. Scammers seek payment to secure the car for the buyer but never deliver the vehicle.

Vehicle scams are commonly hosted on sites such as **Facebook Marketplace, Autotrader, Car Sales, Cars Guide and Gumtree.**

A new technique is scammers pretending to be defence personnel. In 97% of reports received this year, the scammer claimed to be in the military (navy, army and air force), or to work for the Department of Defence, and said they wanted to sell their vehicle before deployment. This sought to create a sense of urgency with buyers and explained the unusually low listing price of the vehicles and why buyers could not inspect them prior to payment.

Email addresses that do not bear the legitimate Defence email format of @defence.gov.au may be an indication of a scam, but even the correct email format does not guarantee the car ad is not a scam, as scammers are able to spoof email addresses.

Examples of fake Department of Defence emails that have been used recently: @airforce-raaf.org; @royal-australian-defence-gov.com; defence@royal-australian-air-force-gov-au.com.

It is best to look for all warning signs to avoid being scammed.

People aged 18-24 have lost the most money to vehicle scams in 2021 so far, with people aged under 35 accounting for 35% of losses this year. People aged 65 years and over reported lower losses than all other age groups.

For more information visit [scamwatch.gov.au](https://www.scamwatch.gov.au)

