



Neighbourhood Watch

Twin Waters Neighbourhood Watch (Coolum 5)

December 2022



Speed Limit in
Twin Waters
Streets

<http://coolum.nhwq.org/>

Emergency 24/7 (Ambulance, Fire, Police)	000/Text 106
Policelink (Non-urgent Matters) 24/7	131 444
Crime Stoppers (Report Crime Information)	1800 333 000
Hoon Hotline 24/7	134 666
Maroochydore Police 24/7 (Phone Centre For Our Area)	5475 2444
Coolum Police (Police Advice)	5440 2777
S.E.S. (Disaster, Cyclone, Flood, Storm, Rescue) 24/7	132 500
1800 RESPECT	1800 811 811
Beyond Blue	1300 224 636
DV Connect women (Domestic Violence Hotline) men	1800 811 811 1800 600 636
Lifeline	131 114
Relationships Australia	1300 364 277
Kids' Help Line	1800 551 800
Seniors' Enquiry Line	1300 135 500

REPORT CRIME

If a crime is happening now, a life is threatened, or the offender is still in the area, call 000.

Contact Policelink on 131 444 (24 hours, seven days) for non-urgent incidents, crimes, or police enquiries. You can fill out an online form to report some types of crime, traffic incidents and complaints at <https://www.police.qld.gov.au/units/policelink-131-444>

JOIN THE TWIN WATERS NEIGHBOURHOOD WATCH TEAM AND HELP KEEP OUR NEIGHBOURHOOD SAFE.

nhw.twinwaters.qld@gmail.com

Subscribe to receive community news and crime alerts:

<https://mypolice.qld.gov.au/sunshinecoast/>

Neighbourhood Watch

Contacts:

nhw.twinwaters.qld@gmail.com

Barcoola Area

Co-ordinator needed

Baywater Area

Jenny 5450 5881

Fairways Island

Rob 5450 5711

Karinya Island

Anthony 0428 237 762

Magnolia Lane

Judy 5448 9892

The Banks Area

John & Ruth 5450 7046

The Cove Area

Hugh & Marion 5450 5279

The Landings Area

Merryl 5448 9414

The Links (Lytham Ct)

Ev 0439 007 768

The Podium (Ameen Ct)

Margaret 5450 5034

The Shores Area

Bob & Judy 0493 364 322

Bill 5450 5387

The Sound (incl Water Gallery)

Barry 5450 5545

Twin Waters Retirement Village

David 5448 8747

Viewpoint

Max 0451 144 088



TWIN WATERS CRIME REPORT

(Information obtained from Police)

Fortunately, the incidence of crime in Twin Waters over the past three months was very low. The only such crime reported was in the Barcoola Place area where an unlocked vehicle was entered and personal items were taken.

Stealing of or from vehicles is now the most common property crime in Twin Waters, and residents are urged to lock unattended vehicles parked outside their properties. They are also urged to lock vehicles parked in their garages and hide the keys.

CONGRATULATIONS TO MERRYL BERRY



Congratulations to Merryl on her NHW Queensland 2022 District Community Member of the Year Award. Merryl has worked tirelessly for NHW and in numerous other areas of the community—not just for Twin Waters but for the whole of the Sunshine Coast—for many years so the award is very well

Community Camera Alliance reminder



The Community Camera Alliance (CCA) is a state-wide Queensland Police Service-led community safety initiative in which residents and visitors with closed-circuit television (CCTV) can register their systems with police to assist in preventing and solving crime. If you have a CCTV system at your home that you would like to register, you can do so by clicking on the link below. All information will be stored safely and securely, and members can remove themselves from the CCA at any time.

[CCTV Registration Form](#) | [Queensland Police Service](#)



Is Your Home Secure?

With the Christmas holiday season now upon us, it is extra important that you keep your home secure so please read the checklist below:

- Ensure doors are always locked with a key even when you are home.
- Ensure that all external doors, including your garage, of your home are solid and fitted with quality deadlocks.
- Consider fitting security screen doors, designed and installed to Australian Standards.
- Install a door viewer that allows you to see the person before you open the door.
- Fit secure locks to your windows which meet Australian Standards and never leave the keys in the window lock.
- Ensure security grills and shutters are properly installed and allow an exit in case of an emergency.
- Consider installing an intruder alarm system and security camera system that covers all external doors, windows and garage. Ensure the system is installed to Australian Standards for domestic applications.
- Always ensure car keys and house keys, together with mobile phones, handbags and wallets, are stored out of sight.
- Ensure trees and shrubs are trimmed to allow visibility to your property and your house number is clearly visible.
- Lock away items of value such as bikes, lawn mowers and garden implements such as ladders. Always keep your garage or shed door closed and locked with a key.
- Consider installing perimeter security lighting including sensor lights.
- Join your local Neighbourhood Watch Group and visit www.nhwq.org for NHW information.
- Have an emergency evacuation plan and review it regularly.

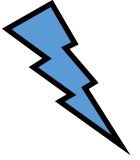
Reduce your risk of break-in. Homes with windows or doors left open or unsecured are more likely to attract a potential burglar. Similarly, curtains closed during the day and mail left to accumulate will indicate you are not home and increase your risk of an opportunistic break in. Thieves are often looking for cash or credit cards, small valuable items and electronic items which can be quickly sold for cash. Thieves also target car keys which are left in sight. Always ensure your car and house keys are secured and stored out of sight and in the event they are stolen, have the locks replaced or keyless security reprogrammed immediately as thieves can return after their initial break in if they have keys.



Party Safety

When hosting a party, keep your home safe by not leaving your front door or garage door open so anyone can just walk in, especially if you are at the other end of the house. This provides opportunistic thieves an ideal chance to enter your home.

BE PREPARED FOR STORMS—



Advice from SES ses.qld.gov.au

- ◆ Check that your insurance policy is current and adequate
- ◆ Make a home emergency plan and have an emergency kit prepared.
- ◆ Secure or put away items around your home and balcony that could blow around in strong winds and cause damage. Items such as potted plants, garbage bins, animal food bowls, gardening tools and trampolines can become dangerous missiles in strong winds.
- ◆ Check items such as air-conditioning units, satellite dishes, antennae and fencing are properly secured.
- ◆ Trim trees and branches that could potentially fall on your home or property.
- ◆ Fix any damage to your roof, including broken or missing tiles.
- ◆ Park your car under secure cover and away from trees, powerlines and drains.
- ◆ Disconnect computers, televisions and other electrical appliances before a storm.

Remember

- ◆ When flash flooding is likely, leaving low-lying home and businesses well before flooding begins is the best action to take.
- ◆ During a storm, stay clear of drains, creeks and causeways, fallen trees or powerlines, and damaged buildings.
- ◆ Keep clear of windows and avoid contact with metal fixtures such as roofs, guttering, downpipes and taps, in case of lightning strikes.

FLOOD—STORM—EMERGENCY:
132 500
SES Assistance Qld Mobile App



Bank Account Details Beware of hackers

If you're intending to transfer money electronically, be aware of a recent practice whereby scammers have been intercepting emailed invoice accounts, altering the bank details and then on-forwarding the altered BSB and account numbers to the unsuspecting email recipient. Security experts advise to contact the sender of the invoice on a known number to confirm the banking details.