

MINUTES

of General Meeting held

7.30 pm Monday 6<sup>th</sup> February 2023

at Novotel Sunshine Coast Resort

Item	Heading	Description	Action
1	Welcome	Meeting opened 7.30 pm	
2	Attendance	See attached Attendance Sheet  Apologies: Merran Dobson, Emilia White, Margaret Hamlyn; Marilyn Freeman; Victoria Payne; Fiona Simpson; Kevin Lyons; Ruth and John Geitz ; Derek Brown; Christine Bormann; Mark Blomkamp	
3	Minutes of Previous Meeting	Minutes of the last General Meeting held on the 12 <sup>th</sup> of December 2022 were approved. Moved : T Freeman Seconded : Max Mills	
4	Reports		
	(a) Secretary (Tony Freeman on behalf of Emilia White)	Date	From/To/Description
		Various	Audit Reports for TWMRG
		Various	Many emails from residents expressing concern re the need for more maintenance around TW and the perceived drop in standard of general maintenance. And suggestions of a need to rejuvenate tired plantings in the area.
		Various	Email to Fiona Simpson asking for follow up of question brought up at GM re back burning in Nojoor Rd Conservation area and follow up information was provided.
		Various	Email to Council re mosquito spraying and requested information received.
		Various	Emails for maintenance review and site observation meeting to be held with council on 15.12.22 and meeting re Baywater Drive tree renewal
		Various	Email queries/notifications re Carols by the Lagoon.

Twin Waters Resident's Association Inc. ABN 86 753 778 699

PO Box 9351, Pacific Paradise, Qld 4564  
W: www.twra.net E: info@twra.net

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Treasurer: Bruce Pratten

# Twin Waters

## Residents Association

	22.12.22 20.1.23	Email from resident asking if the TW entry signs will possibly be repainted a different colour and our reply that we will investigate.
	22.12.22	Email from resident requesting more specific information re backburning with response to contact council.
	23.12.22	Email from resident with positive comments re new maintenance team and proposing a playground for Wattlebird/Ocean Street due to increase in young children in the area.
	5.1.23	Emails regarding sighting of a stonefish in TW, asking for precise location of sighting.
	5.1.23	Email from Nic of Novotel confirming meeting with committee
	7.1.23	Email from resident concerned about speeding boats on the canal and speed
	12.1.23	Email from resident asking about the key to the boat ramp gate which was locked and they needed access and our response.
	14.1.23	Email re proposed website update and a copy of the recommendations.
	14.1.23 20.1.23	Email from resident wanting to advertise through us with some constructive comments re the Carols and our invitation to join the committee – accepted.
	14.1.23	Email re tree selection for Baywater Drive.
	17.1.23	Email from new resident thanking us for the welcome email sent.
	18.1.23	Email from council re pathway renewal works in Prestwick Drive.
	19.1.23	Email re GCBF grant available on application.
	20.1.23	Email sent from TWRA to Emma Thomas, CEO, SC Council, requesting complete and detailed information of income and expenditure of the Maintenance Levy for the last 5 years and an email acknowledgement received.
	20.1.23	Email from LJ Hooker accepting to organise again BPICP for 2023 and date being 5 <sup>th</sup> November
	Various	Emails to Griffith University Research team re writing an article for the newsletter re their findings on the lake and surrounds
	23.1.23	Email from council saying the maintenance schedules will be updated and that service levels have not been reduced over time.
	26.1.23	Email from Maroochy North Shore Lions asking our support in their venture to regularly clean up the beaches of small plastic and our reply that we will help promote it

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		30.1.23	Email from resident thanking us for follow up on a garden maintenance issue at the end of Moorings Crt	
		Various	Email replies to New Members Morning Tea initiative	
		2.2.23	Email from former TW resident and now owner of F45 in Bli Bli offering discounts to TW residents – see socials, etc for details	
		3.2.23	Email from Florentina's Mudjimba offering 10% discount to members	
		3.2.23	Email from resident asking why Snap Send Solve app use is not to being encouraged as newsletter reported it is no longer used by council.	
		3.2.23	Email from resident requesting help to join as having trouble joining online	
		6.2.23	Fiona Simpson – apology for attending, meeting clash	
		6.2.23	Vitoria Payne – apology; family arrived from interstate	
		6.2.23	Division 8 – tonight's meeting is in Jason O'Pray's diary	
	(b) Treasurer	<p>See attached.</p> <p>Main income advertising payments. Main expenditure was for Carols.</p> <p>Expenses: Christmas carols \$8000+</p> <p>Bank Balance includes \$8000 in term deposit Closing Bank balance \$9361.94 Total \$16361.94</p> <p>Membership currently 507.</p> <p>Bruce Pratten will be travelling and has advised he will be resigning as Treasurer. Under Constitution, the Management Committee can appoint a replacement who acts as Treasurer and who will offer him/herself for election at the AGM in August.</p>		
5	Guest Speaker	<p>Liz and Wayne Clarke (local TW residents) from SES gave a presentation on how State Emergency Service volunteers can assist in the community in times of need which include natural disasters. SES also help Emergency Services on frequent basis with emergency traffic control and assistance with search and rescue and other activities.</p> <p>Currently SES is part of Qld Fire and Emergency Services but will transfer to control of Qld Police – probably 1 July under new financial year.</p> <p>Liz talked of volunteer training; importance of safety – especially when SES Volunteers must get onto roof when solar panels in existence.</p> <p>SES Phone 132 500</p>		

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		<p>Website <a href="http://www.132500.qld.gov.au">www.132500.qld.gov.au</a> Assistance App 132500</p> <p>Q; Is SES trained if electrical fire such as Tesla car battery A: No, call 000 for Fire brigade</p> <p>Question regarding evacuation when necessary Answer: make sure we ALL have a prepared emergency plan; listen to local media and follow evacuation instructions early before it's too late.</p> <p>Advice: need to prepare houses for storm season and rain ... clean gutters, downpipes. SES will make temporary emergency repairs to protect property. Log onto Bureau of Meteorology and QLD ALERTS Log onto Council DISASTER HUB SES advise need to have a pre-prepared emergency evacuation kit which includes 2 litres of fresh bottled water for each person per day. If evacuation necessary follow directions to nearest evacuation hub ... which may or may not allow pets, so need to be prepared for pets too.</p>	
6	State Govt Report	Apology received from MP Fiona Simpson.	
7	Local Govt Report	<p>Cr Jason O'Pray Free Tree Day –Warwick Daniels Park Fri 17th February 9– 1 am.</p> <p>Bonza Airlines ... Jason was representative for Council. MCY PPP, first flight for Bonza Tourism on Sunshine Coast – end of January, Sunshine Coast bookings set new records ... 75% accommodation take-up. Now in new chambers in Maroochydore ... come down and see your building. Sets new standards in CBD on sunshine Coast.</p> <p>Q: old buildings? Caloundra and Nambour are satellite offices. Maroochydore office was being leased. Now opportunity to work locally and still come into new building. All staff are in open plan set up. Caloundra building will incorporate additional library.</p> <p>Q: Solar farm has produced 109% of Council needs; no data yet.</p> <p>Q: Airport getting busier, is there a plan for drop-off fee. NO.</p> <p>Q: Will airport upgrade and expand YES, starts this year for next couple of years.</p> <p>Q: Uber are working well, is there plan for Uber collection points. A: More commercial part of airport.</p>	

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		<p>Q: Maintenance ... how are you seeing it?  A: Aware of maintenance because of emails.  Aware of contractors 'dropping the ball'. Staffing is an issue; aware of TMC had 3 contractors and TPMCo are using two.  Jason asked for invitation to attend Maintenance Review meeting.</p> <p>Q: Electronic scooters are an issue, is Council aware  A: Unfortunately, it is outside Council control  There is a commercial operation operating successfully in M'ba-Alex-Maroochydore areas. Speed is a police issue ... can do 25km on a road and 6 kmph on footpath.</p> <p>Q: Mobile units don't have insurance.  A: Council is seeking more information. Council is trying to work out permits.</p>	TF (Sent)
8	Maintenance Update	<p>Tony Freeman reported  Response to member email regarding Prestwick Drive area – safety fence being fixed; Clean up organisers alerted to have extra people; the bank of the canal to be raised at Maintenance reference meeting.  Maintenance reference committee meeting with Council Friday 10<sup>th</sup> February. Tony to provide a report for Newsletter with update on walk around and Baywater Drive.  Comment raised that some palms in Baywater Drive have native Orchids. (TF inspected Tuesday and agreed)</p>	TF
9	Airport Forum	<p>Kevin an apology. No additional information.  Bonza has started (Refer Jason O'Pray report)</p>	
10	Newsletter	Distributed; working on next issue.	
11	Website	<p>Project to update – using Rock Paper Digital  Virtual town square ... website to take on that role, user friendly.  Virtual town square will have direct links to record problems.  WIP</p> <p><b>Notes from Geoff:</b>  We have commenced a project to upgrade the TWRA website at <a href="http://www.twra.net">www.twra.net</a>  The objectives are to modernise it, make it more appealing and useful and to add some new features to make it more user friendly and relevant to the needs of our community. The existing web site has been in place for around 10 years.  The project is being led by a small sub-committee with the main intellectual and technical input coming from a local (Twin Waters) based website service provider who focus on small business websites and have a very</p>	

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		<p>successful global product. RPD is well known to us with its principal, Dave Graham, a TWRA member for many years and who also provided us with a free service to host our website for quite a few years. He knows our community, our needs and our requirements. We are fortunate to have him living here in Twin Waters. It is early days at present, but we are very encouraged by the progress to date. We are holding weekly Zoom Meetings with Dave to review progress with the most recent meeting this afternoon.</p> <p>The web project is on a “pay as you go” basis (as for all his website projects) and will cost us \$200 per month over 24 months - but a net cost of only \$70 per month above the current website hosting fee. In essence, we will get a new website for circa \$1700.</p> <p>We are keen to have an integrated communications platform that ties together all our media interests - Newsletter, Facebook, Instagram and of course the Website. Conceptually, we envisage the new website being a “virtual” town square - where residents and other parties interested in what is happening in Twin Waters can go to connect and get information, whether it be upcoming Events, General Meetings, Newsletters and, importantly, a vault of Historical Information that maintains our historical records and is readily available to those who want more detailed information.</p> <p>Any suggestions, particularly of other “excellent” community websites or website features are welcome - but we need them very soon!</p>	
12	Events	<p>New Member morning tea 7<sup>th</sup> March          Clean Up Twin Waters 5<sup>th</sup> March          Winter cocktails 30 April          Christmas in July 23<sup>rd</sup> July (Loose Goose)          Golf Day – 17<sup>th</sup> September          Garden competition ... watch this space to see how it grows (!)          Party in the car park Sun 5<sup>th</sup> November          Loose Goose Christmas party 26 November          Carols 17 December ... watch this space....</p>	
13	Any Other Business	None	
14	Acknowledgement of Sponsors	TWRA thanked the Novotel Sunshine Coast Resort for use of the room.	
15	Next Meeting	Next meeting: Monday 3 <sup>rd</sup> April – Novotel 7.30 pm (Normal date would be 13 <sup>th</sup> April which is Easter Monday holiday)	

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16	Closure of Meeting	Meeting ended at 9.05 pm.	
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### Treasurers Report – end of January



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